

Shop St.

In Partnership with



Welcome to Shop St.



Introduction

Great work activating your Shop St. account!

You're now well on your way to saving on your everyday spend, from your daily coffee fix to the weekly grocery shop or that new desktop computer that you've been putting off buying.

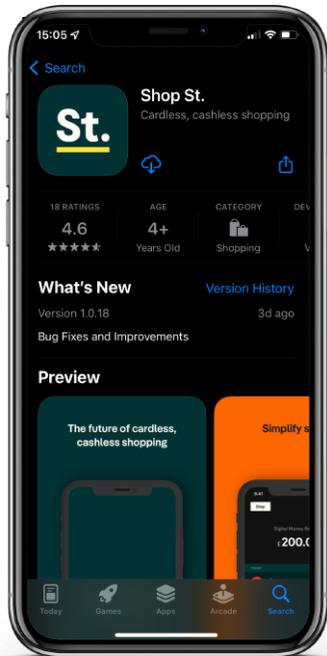
The following guide takes you through all of the key functions in App, including activation, purchasing & redeeming vouchers as well as other key pieces of functionality.

Shop St.'s team of helpers run daily demos (Mon - Fri) at 12.30pm and 5.00pm. If you want some help with getting started, click this [link](#) and use the password ShopSt.

Please contact support@shop-st.com if you need any help getting started with the App.

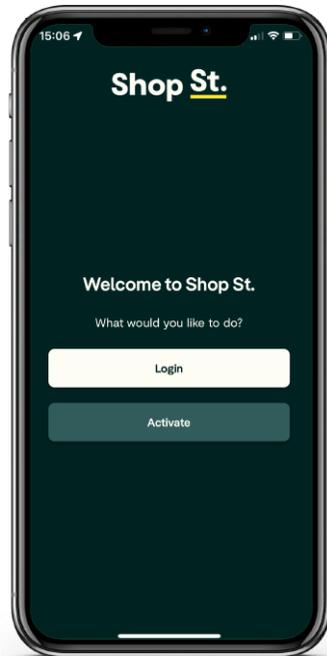
Welcome to the Shop St. family!

Account Activation



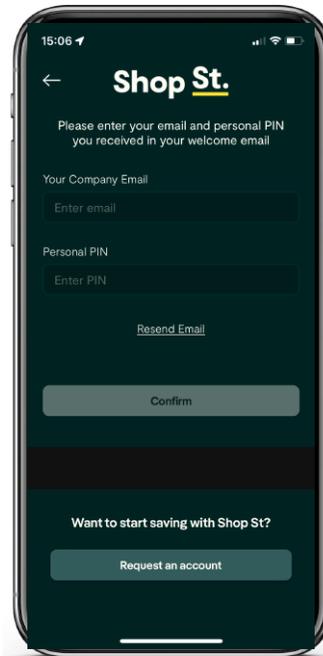
1.

Download from
App Store/Google



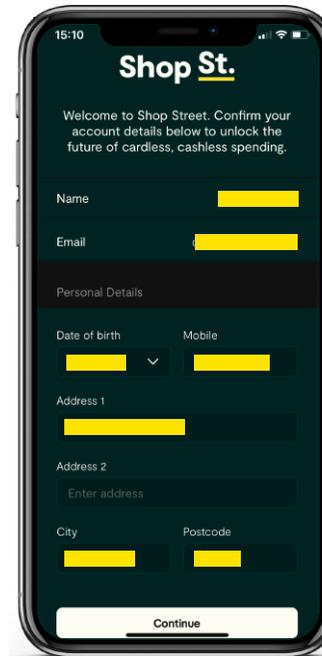
2.

Load App and
select Activate



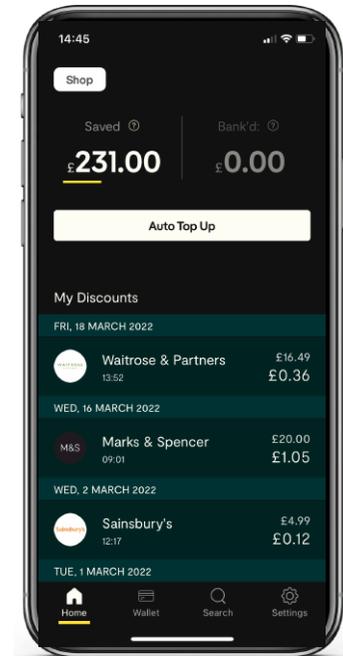
3.

Enter Email & PIN
before confirming



4.

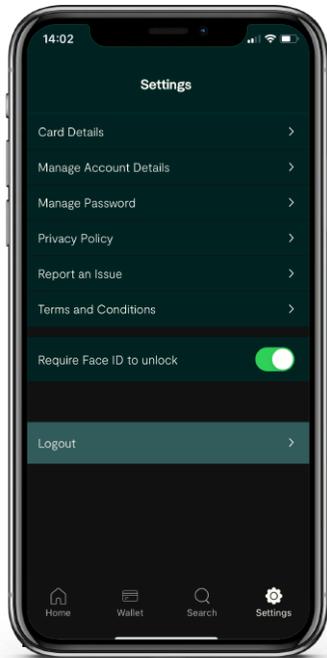
Enter personal
details and confirm



5.

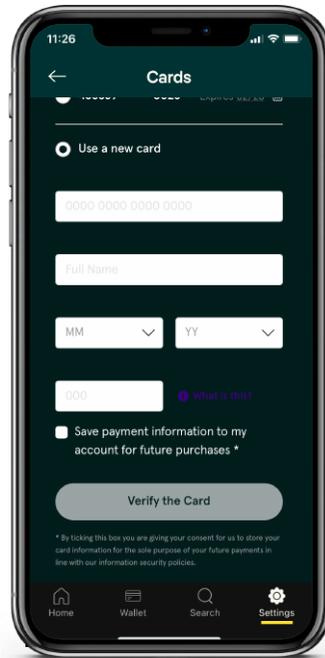
Process
complete

Upload your Card



1.

Select 'Card Details' in Settings



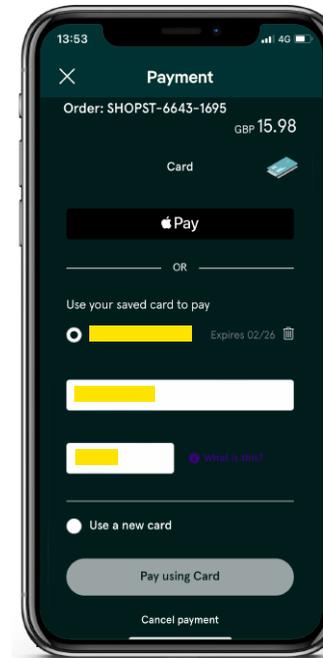
2.

Enter card details and verify



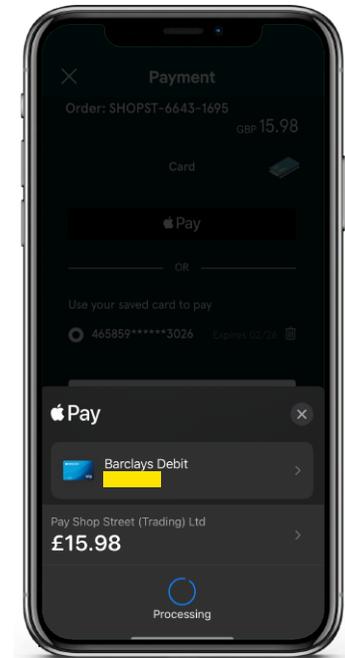
3.

Verify with 3D Secure



Payment Option 1

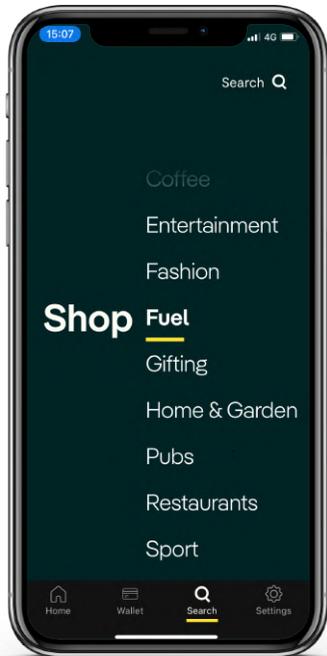
Pay with stored card



Payment Option 2

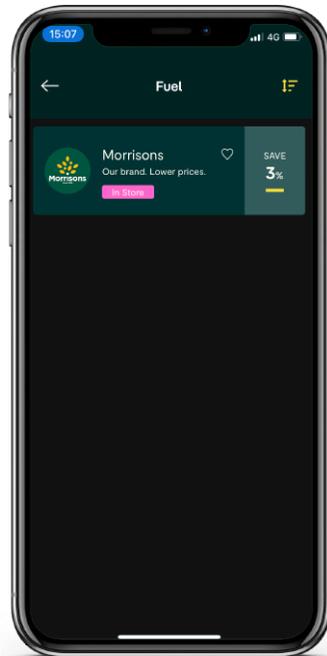
Pay with Apple Pay

Purchase a voucher



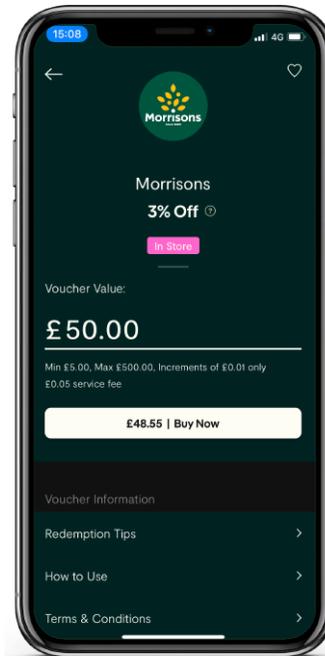
1.

Find brand in Search section



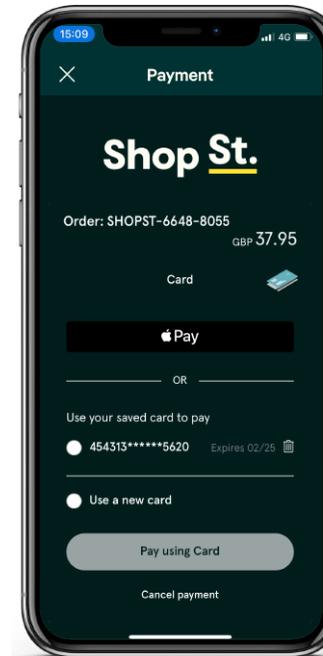
2.

Click on brand



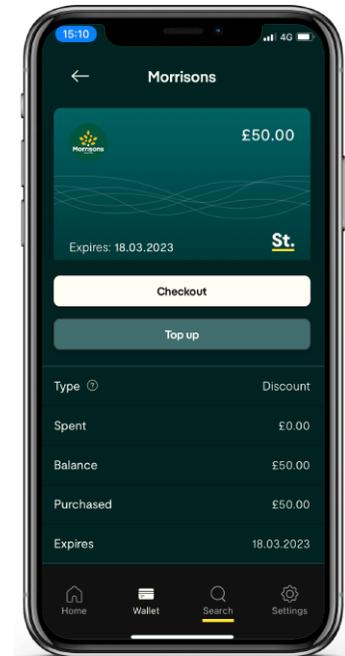
3.

Enter required amount



4.

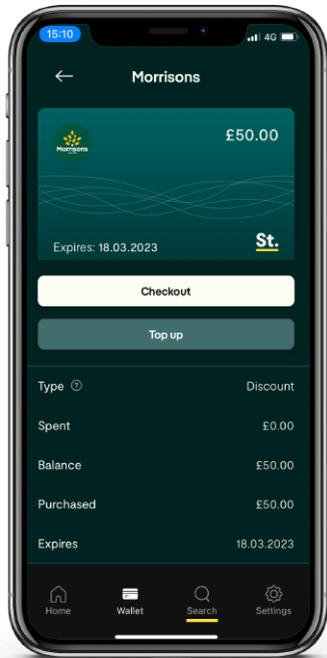
Pay with stored card or Apple Pay



5.

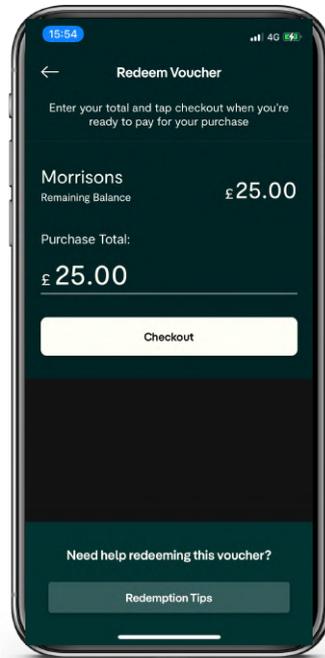
Voucher stored in Wallet section

Redeem a voucher



1.

Select voucher in
Wallet



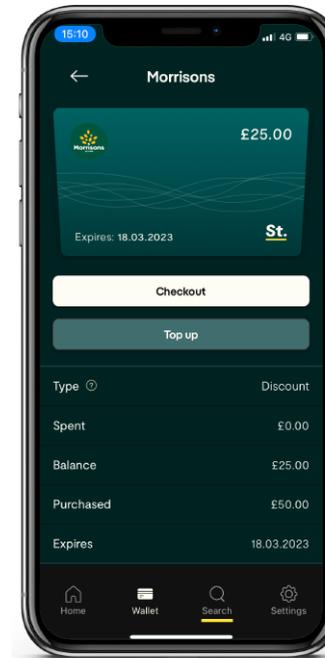
2.

Confirm total
spend



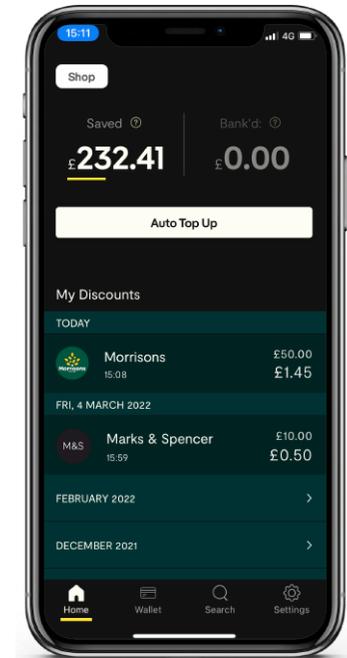
3.

Scan barcode and
Complete Purchase



4.

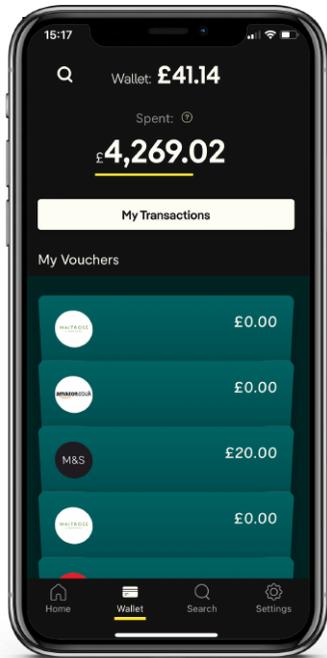
Remaining balance
stored in Wallet



5.

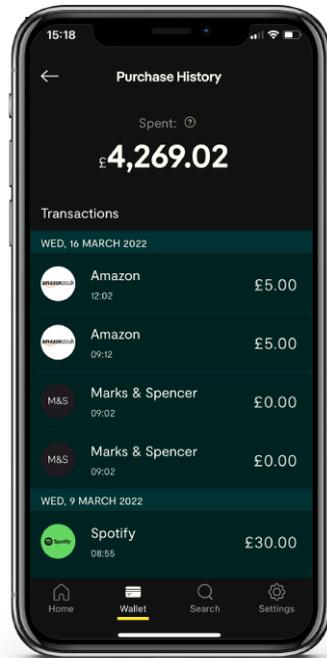
Transaction recorded
on Home Screen

Correcting a balance



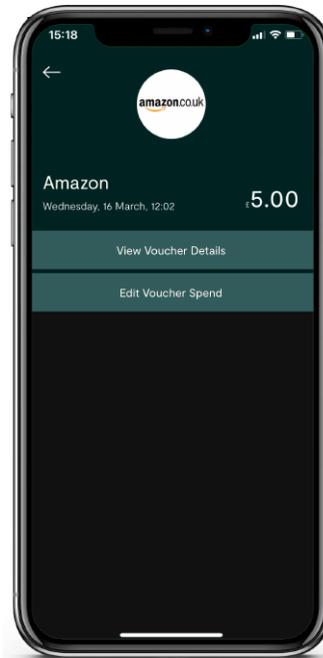
1.

Load Wallet and click My Transactions



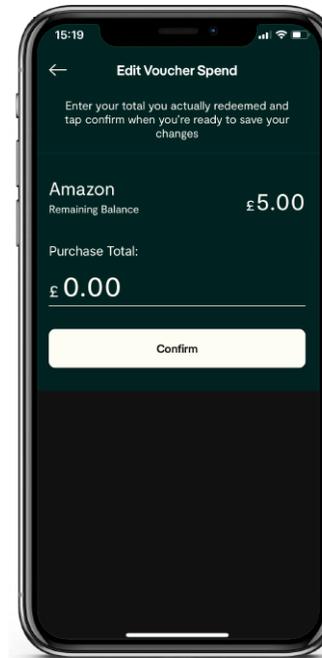
2.

Select erroneous balance



3.

Click Edit Voucher Spend



4.

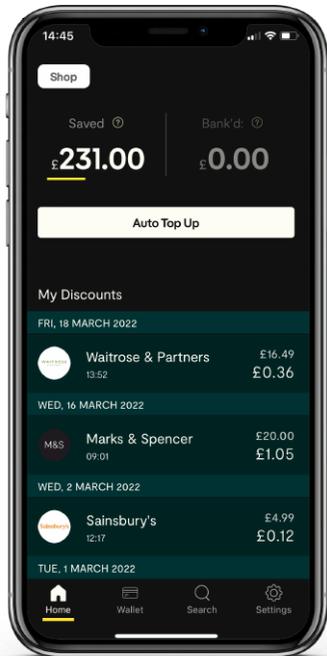
Correct spend amount



5.

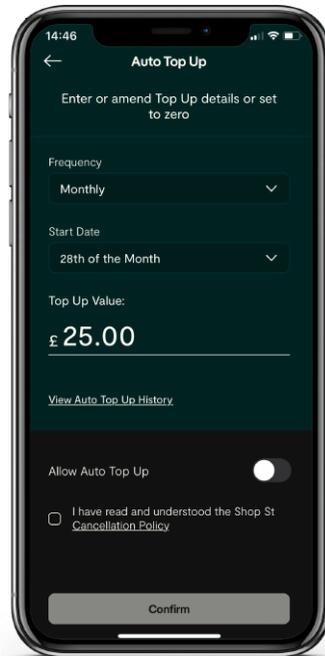
Balance corrected in your Wallet

Auto Top Up



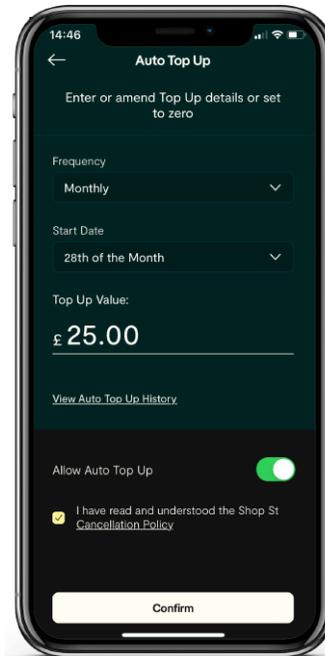
1.

Click Auto Top Up button



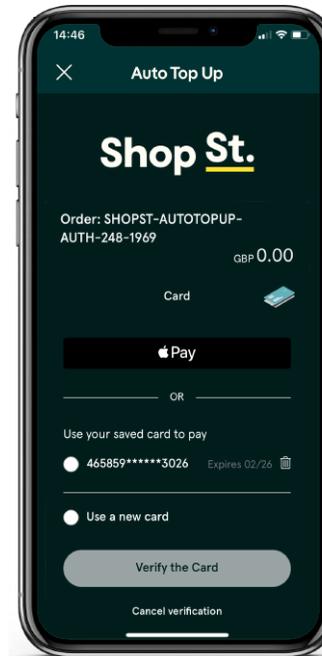
2.

Select Frequency, Date and Value



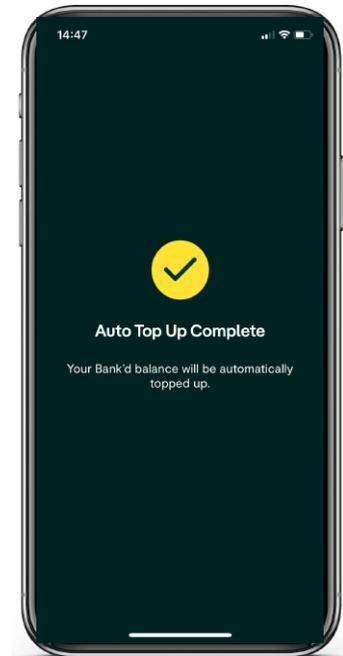
3.

Select Auto Top Up toggle and tickbox



4.

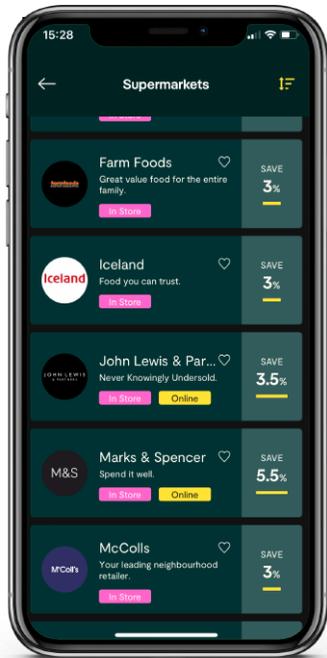
Authorise Auto Top Up collection



5.

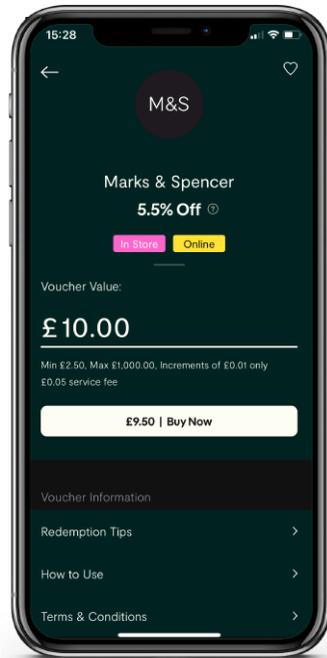
Confirmation of successful set up

Redeeming Bank'd Credits



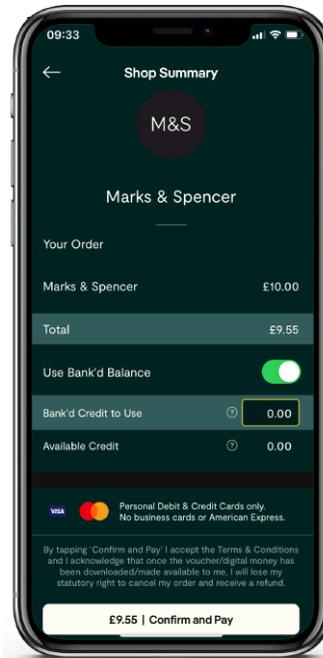
1.

Locate chosen retailer



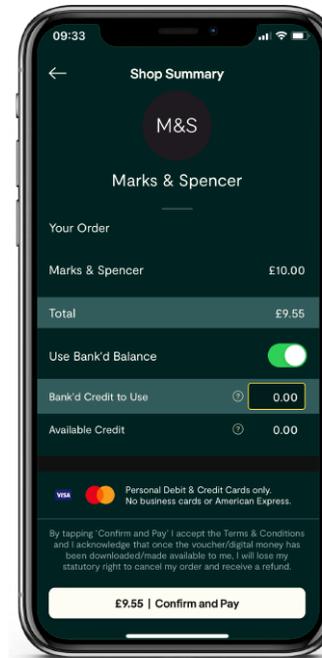
2.

Enter chosen voucher value



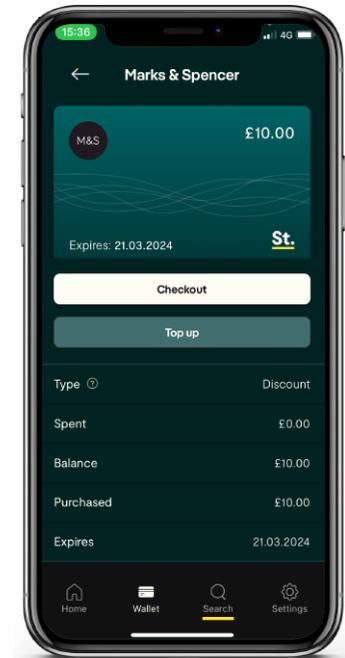
3.

Click Use Bank'd Balance toggle



4.

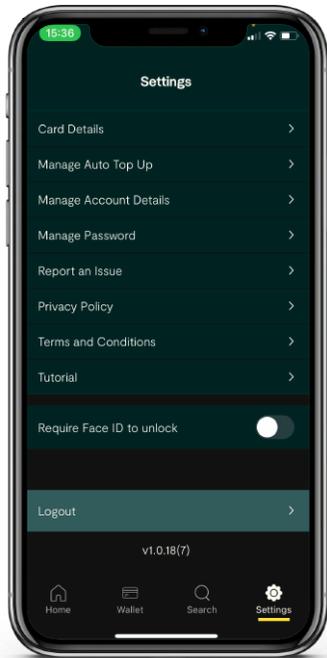
Enter amount in 'Credit to Use'



5.

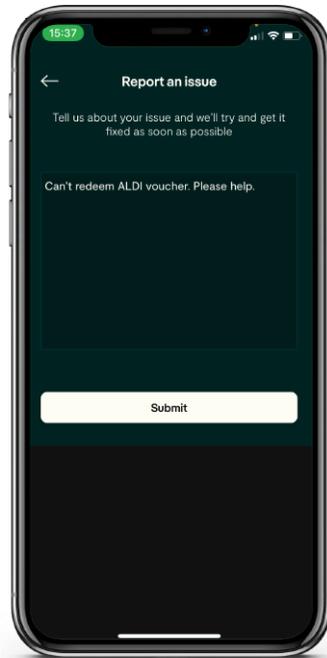
Voucher stored in Wallet section

Getting help



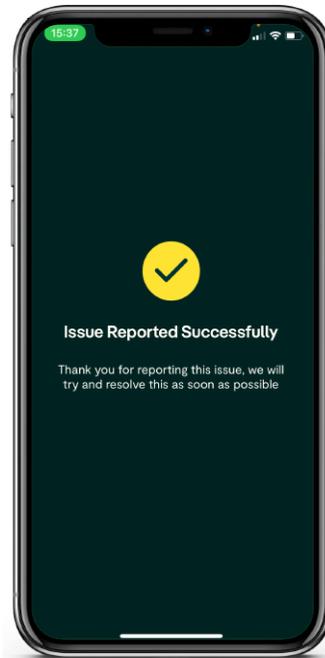
1.

Select Report an Issue in Settings



2.

Complete form and Submit



3.

Support will contact within 24 hours

Shop St.

Need help with anything on Shop St? Please contact:

Support Team

support@shop-st.com



SHOP-ST.COM

